

Datanet Data Centre and Hosting Case Study

Hosting for Genealogy

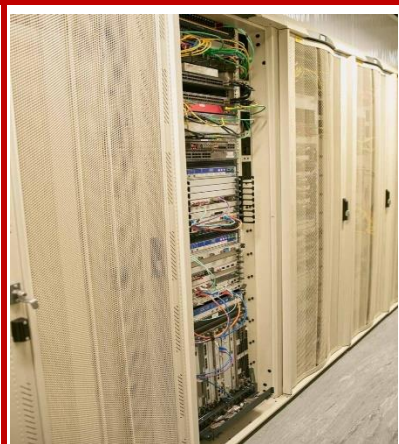
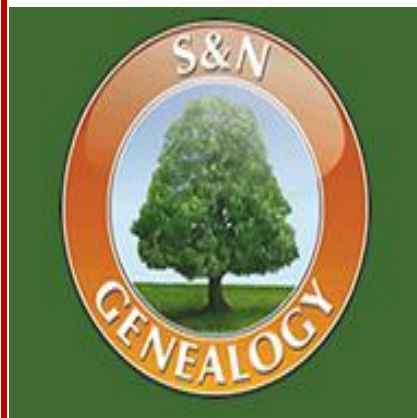
About Genealogy

S&N Genealogy Supplies was founded in 1992 by Sue and Nigel Bayley to provide computer related products for family historians. Family historians at the time needed a fiche and film viewer to be able to view the census. It was believed to be impossible to publish this sort of information on CD-ROM, but developments in scanners and compression methods eventually meant that it was possible to publish the census on CD. This was the start of their data CD-ROM publishing business, putting hundreds of parish records, directories, poll books and, of course, census in a section of the catalogue called British Data Archive. Genealogy were the first to publish the UK census on CD-ROM and have developed techniques to improve the image quality by the use of custom software and specialist equipment. S&N Genealogy Supplies is the largest UK genealogy publisher and retailer, with over two decades of experience serving the needs of computer-based family historians.

Genealogy website: [S&N Genealogy](#)

The Challenge: Genealogy were looking to relocate from their existing data centre in London to one outside of the M25. They were not completely satisfied with the services provided by their previous data centre and appreciated the friendliness and helpfulness of our support team. Additionally, they were impressed by the top-tier facilities at ARK. One aspect they particularly liked was the ability to access their rack without needing prior arrangements.

Datanet Solution: Genealogy originally had one of our large racks in our previous Data Centre in Fleet and when we relocated to ARK, Farnborough, we were able to move them to one of our Ultra Full Racks. They now benefit from all the outstanding services offered from one of the UK's leading data centre facilities.



Requirements and Solution Summary:

- Ultra [Full Rack](#) 47U Rack x 800 wide x 1200 deep
- Power delivered over a pair of diverse 32A PDUs as standard together with dual 10Gb Internet feeds
- Data centre with excellent [sustainability](#) credentials designed in
- Government 'official' security facility with 24x7 security on site and ISO27001 certified
- 24x7 access for Genealogy engineers with workshop and welfare facilities included
- Helpful, friendly, accommodating, reliable people on-site to help
- Great value with many extras included, interconnects, block of IP's, remote hands etc

Feedback from Mark Bayley – Head of IT: ***“Really happy. Found us eager to help and very competent.”***