

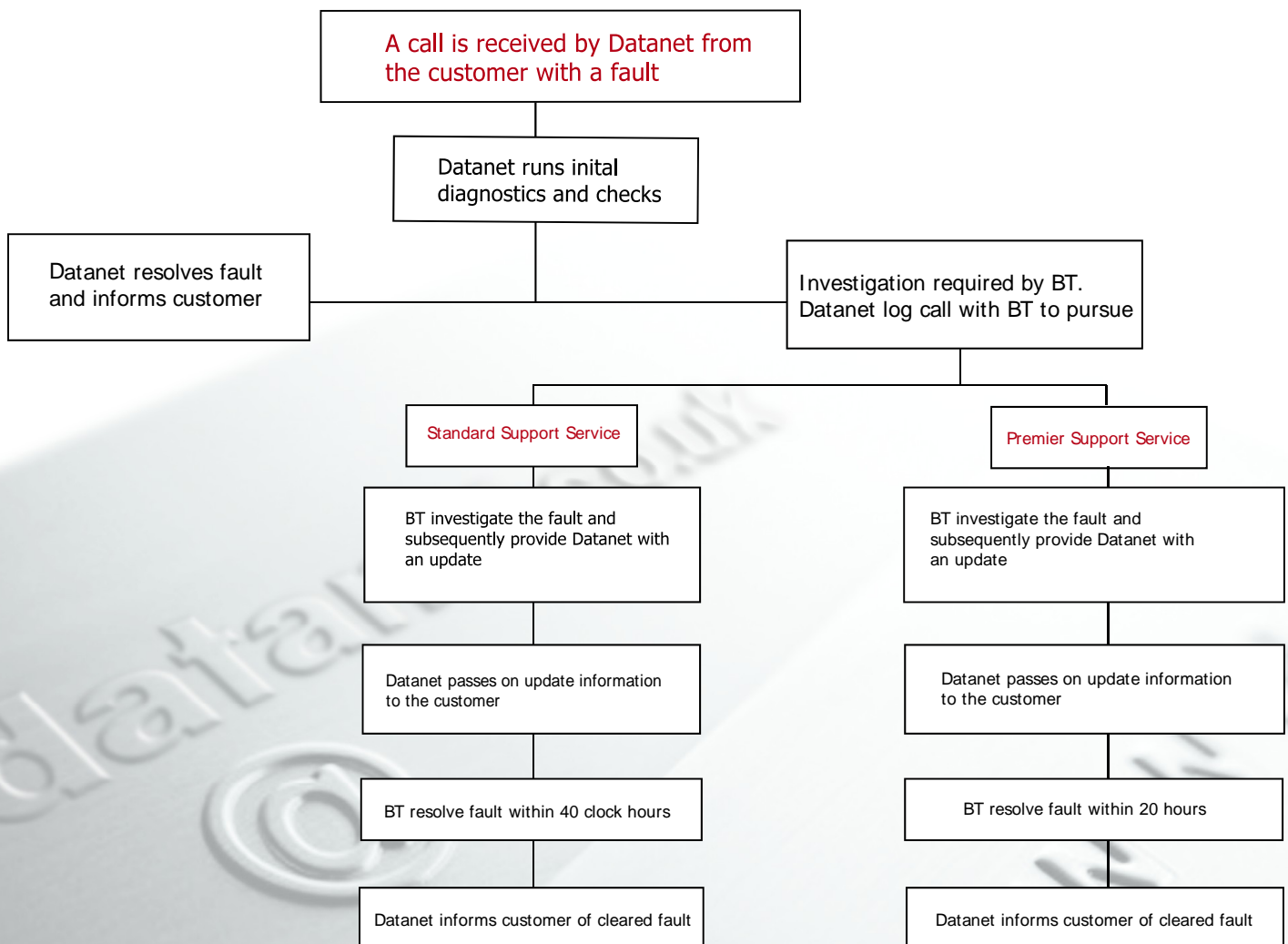


Premier Support on DSL Connections

Datanet's Premier Support on Business, Premium and Enterprise DSL ensures businesses benefit from minimal time offline in the event of a fault on the phone line, or local exchange.

Usually, BT aim to respond to and clear a fault within 40 hours of it being reported by Datanet. Now customers can opt for a new enhanced care service called Premier Support, available against our Business, Premium and Enterprise DSL connections. This means BT aim to respond to and clear a fault within 20 hours, half the time of the standard support.

How it works:



If you would like further details and charges on our Premier Support service, please contact our IP Solutions Consultants on 0845 130 6010 alternatively email Solutions@datanet.co.uk.

Please note that Premier Support on ADSL and SDSL requires 24 hour access to premises by our engineers in the event of a problem.