

## Datanet ISO Diary

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### The story continues.....

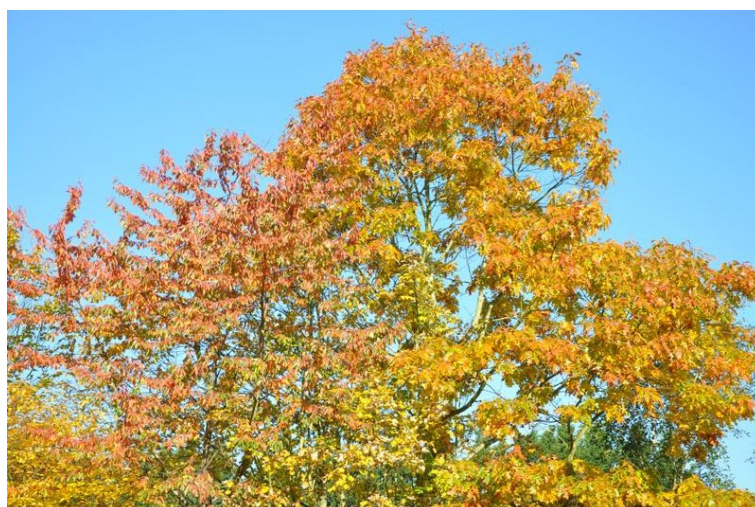
October has been a busy month with staff ensuring that our policies support our business and how we provide services to our customers.

Our procedures which list the day to day activities are being documented ensuring that there is a smooth work flow between departments. Key Performance Measurements are being identified to track and improve any procedures where ever possible.

We can see the light at the end of the tunnel and our Business Management System is starting to take shape. This programme has already influenced changes within Datanet and is just the tip of the iceberg, our continuous improvement programme and internal auditing will ensure that we are proactively improving services to our customers.

This is an exciting time for Datanet. We are planning to have our Business Management System up and running by the end of December!

Everyone has had their hands full with policies and procedures, which, if we are honest, does not make particularly interesting photography, so we thought we would share this lovely autumnal snap taken just outside Aspen House!



Watch this space.....!