

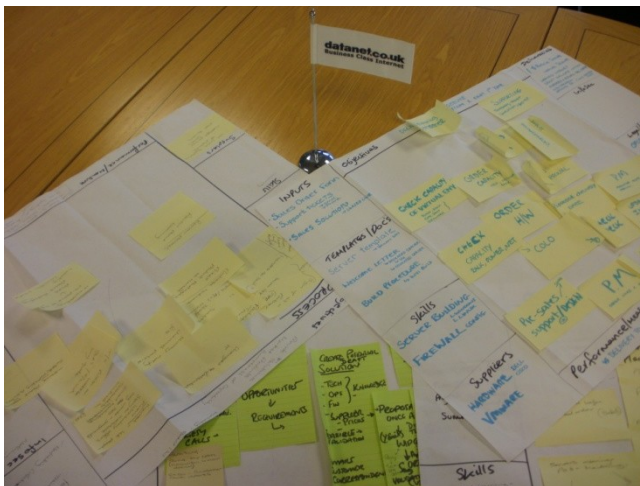
Datanet ISO Diary

by Natasha Ginn, Quality and Projects Manager

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The next step –

Whilst some were sunning themselves on beaches and beside pools during August, the closest staff at Datanet got to holidaying was creating the swim lanes for the departmental processes!



Our consultants, URM took all the information gathered over the last 6 weeks and produced a gap analysis of what needs to be documented, changed or implemented to comply with both the ISO 27001 and ISO 9001 standards.

We are now in the process of implementing our Quality Management System and writing policies for each area of our business, whilst ensuring that processes are documented and performance measures are in place. Getting it right at this stage will ensure a smoother and more efficient experience for our customer's journey with Datanet.

**Datanet's Quality & Projects Manager,
Natasha Ginn**

